



# TERMINAL HANDLING CHARGES

SWISSPORT CARGO SERVICES

**THE NETHERLANDS B.V.**

**EFFECTIVE FROM 1<sup>ST</sup> JANUARY 2024**

**Building T7**

Maraboeweg 1, 1118 EA  
Schiphol

**Building T9**

Anchoragelaan 36, 1118 LD  
Schiphol

**Building T11**

Anchoragelaan 30, 1118 LD  
Schiphol

# IMPORT SERVICES

## 1.1 IMPORT WAREHOUSE FACILITY CHARGES

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
1.10	Import Warehouse facility charges (based on chargeable weight (CW))	Per kg CW	0.178	34.00 (per part)
1.11	LD3	Per ULD	87.50	
1.12	DQF/FQF or similar size	Per ULD	114.50	
1.13	10ft	Per ULD	165.00	
1.14	16ft or 20ft	Per ULD	314.50	
1.15	Import warehouse facility charge (NON-ACN agents and/or Cash/PIN)	Per kg CW	0.178	114.50

CW: To be charged based on master air waybill "chargeable weight". In case gross weight exceeds chargeable weight, gross weight will be used.

A 21% value added tax is applicable on handling charges in case of transportation within the EU (shipments from The Netherlands to EU countries and visa versa).

## 1.2 IMPORT EXPRESS HANDLING CHARGES Fee in addition to the warehouse facility charges

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
1.20	Express shipments till 1500 kg loose	Fixed	130.50	
1.21	Shipments exceeding 1500 kg	Per kg CW	0.096	

Urgent shipments can be collected 3 hours after arrival of a passenger flight and 5 hours after arrival of a freighter flight. Urgent shipments must be requested by email to the applicable operational addresses of the handling terminal as per contact details of the last page of this document at least 6 hours prior to scheduled time of arrival. If due to operational reasons this cannot be accomplished, Swissport Cargo Services has the right to refuse the request of express handling.

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## 1.3 IMPORT ADDITIONAL CHARGES

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
1.30	Bank shipments (Will only apply when requested by SCS)	Per AWB	74.00	
1.31	VAH (Voor Aanmelding Halen PGTS) (Pre-announcement collection)	Per AWB	21.50	
1.32	Human remains	Per AWB	226.00	
1.33	Charges collect fee (Delivery only when payment is received)	Per AWB	5% of amount CC	74.00
1.34	Re-weighing shipment	Per occasion	74.00	
1.35	Envirotainer under power (24hrs or part-off)	Per unit	102.50	
1.36	Envirotainer check (if applicable on request)	Per check	78.00	

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## 1.4 IMPORT / TRANSIT STORAGE CHARGES

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
1.40	Storage* (after arrival notification, 18hrs free storage)**	Per kg CW/day	0.129	67.50
1.41	Storage (after 2 days)	Per kg CW/day	0.203	
1.42	VUN*** storage (no free storage, after arrival notification)	Per kg CW/day	0.312	122.00
1.43	Cool storage (no free storage, after arrival notification)	Per kg CW/day	0.188	83.50
1.44	Dangerous goods**** storage (no free storage, after arrival notification incl. ELI, ELM, EBM and EBI)	Per kg CW/day	0.188	83.50
1.45	Pharma storage ambient (no free storage, after arrival notification)	Per kg CW/day	0.188	83.50
1.46	VAL shipments - embargoed		embargoed	
1.47	Storage Import Transit, 36hrs free storage after check-in (applies to carriers only)	Per kg CW/day	0.129	67.50
1.48	Radioactive shipments (no free storage, after arrival notification)	Per kg CW/day	0.275	121.00

\* Shipment stopped by Authorities: Import storage charges apply after 18hrs. Please request approval at appropriate Authorities for storage shipment(s) at own facility until formally/officially released. Milkrun storage, same condition applies as above, but after 48hrs

\*\* A free storage of 18 hours applies to all general cargo shipments, from the moment receiving the Notification Off Arrival to Delivery status. Delivery is the moment of physically hand over Cargo to driver. Storage and warehouse charges also apply to part shipments, each part will be charged individually. All import related fees will be invoiced to the consignee agent mentioned on the MAWB.

\*\*\* Shipments are VUN when of one the following points applies:

- a. Mentioned on AWB
- b. Mentioned in electronic messages
- c. On request of airline

\*\*\*\* The definition of dangerous goods is: all items mentioned in the IATA DGR with either a UN or ID number. Dangerous goods class 1 and class 6.2 must be collected within 6 hours. After 6 hours, the goods will be transferred to another location to be stored. The cost of the transfer AND storage will be charged at cost plus an accounting surcharge of 10% (including ELI/ELM, EBM and EBI).

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# EXPORT SERVICES

## 2.1 EXPORT WAREHOUSE FACILITY CHARGES

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
2.10	Export acceptance fee	Per AWB	8.13	
2.11	Export acceptance fee NON-ACN	Per AWB	297.50	
2.12	Re-collection of Export shipments	Per kg CW	0.150	105.00
2.13	VAB (Voor Aanmelding Brengen PGTS) (Pre-announcement collection)	Per AWB	21.50	

CW: To be charged based on master air waybill "chargeable weight". In case gross weight exceeds chargeable weight, gross weight will be used.

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## 2.2 EXPORT / TRANSIT STORAGE CHARGES

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
2.20	Storage Charges (General Cargo) (72 hrs free storage)*	Per kg CW/day	0.129	67.50
2.21	VAL shipments - embargoed		embargoed	
2.22	Cool storage (24 hrs free storage)	Per kg CW/day	0.188	83.50
2.23	Pharma storage ambient (24 hrs free storage)	Per kg CW/day	0.188	83.50
2.24	Dangerous goods storage (24 hrs free storage)	Per kg CW/day	0.188	83.50
2.25	VUN** storage per day (24 hrs free storage)	Per kg CW/day	0.312	122.00

\* Applicable when actual delivery and actual departed flight is exceeding 72 hrs.

\*\* Shipments are VUN when of one of the following points applies:

- Mentioned on AWB
- Mentioned in electronic messages
- On request of airline

CW: To be charged based on master air waybill "chargeable weight". In case gross weight exceeds chargeable weight, gross weight will be used.

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## 2.3 EXPORT 'NOT READY FOR CARRIAGE' CHARGES

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
2.30	Not Ready for Carriage A, B & F	Fixed	66.50	
2.31	Not Ready for Carriage C, D & E	Fixed	281.50	

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## 2.4 SPECIAL CARGO CHARGES

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
2.40	Human remains (excluding transport to mortuary)	Per AWB	270.50	
2.41	Live animal check	Per AWB	92.00	
2.42	Dangerous goods acceptance check (all categories) >Note: in case fail, NRFC reason D on top will apply	Per AWB	67.50	
2.43	Pharma/Temperature controlled acceptance check >Note: in case fail, NRFC reason D on top will apply	Per AWB	67.50	
2.44	Re-check charge all special commodities (including reason) Note: re-check fee for export is always combined with NRFC reason D.	Per AWB	367.00	
	First 3 lines included, thereafter additional charge will apply.	Per Line	9.50	

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## 2.5 EXPORT ADDITIONAL CHARGES

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
2.50	Envirotainer under power (per 24 hrs.)	Per unit	102.50	
2.51	Envirotainer check (if applicable)	Per check	78.00	

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# OTHER SERVICES

## 3.1 DOCUMENT CHARGES

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
3.10	Issue T1 document	Per document	128.50	
3.11	Issue CMR document	Per document	64.00	
3.12	Issue ADR or IMO document	Per document	74.00	
3.13	Copy of invoice and/or all other documentation (e.g damage-, temp report)	Per document	46.00	

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## 3.2 OTHER CHARGES

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
3.21	Airside transport (max. 5 dollies or 6 belly carts)	Fixed	231.00	
3.22	Stack preparation (max. 20 units)	Fixed	145.50	
3.23	Loading / unloading per container or full stack	Fixed	19.50	
3.24	Digital photo ('s) per occasion (MAX. 6 pics)	Fixed	82.50	
3.25	Replacement of AWB box key	Fixed	141.00	
3.26	Empty ULD storage, per unit per 24 hours	Fixed	9.00	

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## 3.3 MATERIAL CHARGES

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
3.30	Replenishment of Dry ice	Per kg	11.00	74.00
3.31	Shrink wrapping of ULD	Per ULD	49.00	
3.32	Extra plastic cover	Per ULD	31.00	
3.33	Removing of plastic cover from BUP's	Per ULD	14.50	
3.34	Wooden skid (120 x 80 cm)	Per piece	17.00	
3.35a	Plank 1M	Per piece	8.50	
3.35b	Plank 2M	Per piece	14.00	
3.35c	Plank 3M	Per piece	16.50	
3.36a	Beam 2M	Per piece	22.50	
3.36b	Beam 3M	Per piece	28.00	
3.37	Soft board (244 x 122 x 1.0 cm)	Per piece	28.00	

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### 3.4 VARIOUS CHARGES

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
3.40	Repack shipments (excluding re-pack costs)	Per AWB	At cost + 18%	
3.41	Re-shaping of BUP including netting	Per BUP	106.00	
3.42	Swissport escort fee at ramp (for supervision purposes)	Per occasion	415.00	
3.43	Bank guarantee for import box at Swissport	Per occasion	3579.00	

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### 3.5 SECURITY CHARGES

Export cargo delivered unsecured will be subject to NRFC on top of security charges printed below

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
3.50	Security screening of shipment (per shipment/AWB)	Per kg CW	0.093	110.00
3.51	In case of X-ray, transport charges to third party will apply.	Per shipment	At cost + 18%	
3.52	Security guard per hour/per person (minimum 2hrs)	Per hour	122.00	
3.53	Review CCTV footages upon request of the customer*	Per ½ hour	64.00	

\*Customers may request Swissport Cargo Services to review CCTV images in order to obtain secondary information (relevant paperwork shall constitute primary evidence) in regard to claims or damages. Upon receiving such request Swissport Cargo Services will view such images and advise the requesting customer of its findings. The contents of such advice shall always be subjected to Swissport International Ltd. Corporate legal and governance considerations. In case where Swissport Cargo Services is clearly to be held responsible for mishandling, the cost for viewing the CCTV images shall not be invoiced to the carrier. Swissport Cargo Services reserves the right to evaluate the maximum price of screening based on each shipment. i.e. If a shipment is requested to be scanned that requires more than average workload, the price can be amended.

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### 3.6 EQUIPMENT & PERSONNEL CHARGES

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
3.60	2.5 tons forklift incl. drive	Per ½ hour	138.00	
3.61	5 tons forklift incl. driver	Per ½ hour	269.50	
3.62	8 tons forklift incl. driver	Per ½ hour	405.50	
3.63	16 tons forklift incl. driver	Per ½ hour	591.50	
3.64	Tele crane (Minimum 4 hours) (Minimum notice period 24hrs)	Per hour	At cost + 18%	
3.65	Hydraulic pump vehicle	Per ½ hour	33.00	
3.66	Personnel charges	Per ½ hour	65.50	154.00
3.67	Cool truck rental (minimum 24hrs, subject availability)	Per 24 hours	At cost + 18%	

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### 3.7 CUSTOMS

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
3.70	Customs file handling administration fee (excluding penalties and taxes)	Per file	170.00	
3.71	Destruction charges (excluding discharge via destruction, external costs, penalties, VAT and custom fees)	Per kg CW	0.203	300.50
3.72	Customs clearance	Per AWB	At cost + 18%	
3.73	Personnel cost (Licences, permit etc.)	Per ½ hour	74.00	

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#### 4.1 RAMP EQUIPMENT

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
4.10	Water service	Per occasion	219.50	
4.11	Toilet service	Per occasion	219.50	
4.12	Air Start Unit (ASU)	Per occasion	510.50	
4.13	Ground Power Unit (GPU)	Per hour	300.50	
4.14	Crew stairs	Per hour	126.50	
4.15	Pallet mover	Per hour	257.00	
4.16	Mulag tug	Per hour	212.00	
4.17	Lower deck loader	Per hour	382.00	
4.18	Main deck loader	Per hour	591.50	
4.19	Conveyor belt	Per hour	219.50	
4.20	LD3 container dolly	Per hour	101.50	
4.21	10-foot dolly	Per hour	171.00	
4.22	20-foot dolly	Per hour	300.50	
4.23	Pushback including headset	Per occasion	510.50	
4.24	Airconditioning unit	Per hour	469.50	
4.25	Heating unit	Per hour	469.50	
4.26	Tail stand B747	Per occasion	260.00	

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# PAYMENT TERMS

By accepting any shipment handled by Swissport Cargo Services The Netherlands B.V. through T7, T9 and T11 as from the 1st of January of each calendar year, the receiving agent (forwarder) automatically agrees and accepts this handling tariff. In case a dispute raises on Export Storages Charges, which are correctly debited, the amount printed will apply. If said charges are not in line with your expectations

subject to Export Storage Charges, a dialogue with carrier should be set up and reach an agreement. The tariff list can be provided on request and is published at [www.swissport.com](http://www.swissport.com) by selecting the Netherlands/Cargo.

Swissport Cargo Services The Netherlands BV reserves the right to change above pricing during the calendar year, if the circumstances so merit.

# CONTACTS

## Warehouse Department T7

Available 24/7

T: +31 (0)20 – 316 3720

[AMSCS.2ndlineAMS@swissport.com](mailto:AMSCS.2ndlineAMS@swissport.com)

SITA: SPLSP8X

## Warehouse Department T9

Available 24/7

T: +31 (0)20 – 405 9725

[AMS.T9DutyManagers@swissport.com](mailto:AMS.T9DutyManagers@swissport.com)

SITA: SPLSP8X

## Warehouse Department T11

Available 24/7

T: +31 (0)20 – 316 3700

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SITA: SPLSP8X

## Cargo Office Department T7

Available 24/7

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[AMSCS.2ndlineAMS@swissport.com](mailto:AMSCS.2ndlineAMS@swissport.com)

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## Cargo Office Department T9

Available 24/7

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## Cargo Office Department T11

Available 24/7

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## Tracing Department T7

Available 24/7

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## Tracing Department T9

Available mon-fri 0600-1500

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## Tracing Department T11

Available mon-fri 0600-1500

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## Customs Department

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[AMS.Customs@swissport.com](mailto:AMS.Customs@swissport.com)

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## Special Cargo Unit T9

Available 24/7

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## Special Cargo Unit T11

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SITA: SPLSP8X

## Finance Department

[AMS.Finance@swissport.com](mailto:AMS.Finance@swissport.com)

# OTHER

On all services provided by Swissport Cargo Services The Netherlands BV, the "Handling Charges" tariff will be applicable as from the 1st of January of each calendar year. The next revision will be as of 1st of July. The handling charges are applicable for building T7, T9 and T11 located at Maraboeweg 1, 1118 EA Schiphol and Anchoragelaan 36, 1118 LD, Schiphol and Anchoragelaan 30, 1118 LD, Schiphol.

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