

**MEDIA RELEASE**

## **SWISSPORT COMPLETES ROLLOUT OF EMPLOYEE APP**

Swissport International AG has successfully completed the global rollout of oneApp, its new platform for employee communication and engagement. OneApp and its intranet twin, oneNet, now connect over 60,000 employees across 44 countries, enabling them to access information, engage and carry out work-related tasks.

With the successful rollout and global adoption of **oneApp**, Swissport International has reached an important milestone in promoting employee engagement and helping managers and supervisors lead their teams more effectively. In less than a year, more than 60,000 Swissport employees have gained access to **oneApp** and its intranet counterpart, **oneNet**, which run on a software-as-a-service platform provided by FirstUp.

"**OneApp** provides our employees, particularly those on the front line, with exceptional convenience. It enables them to stay informed, empowers them to share insights, and allows them to complete tasks on the move and around the clock," says Christoph Meier, Global Head of Communications & Brand Management at Swissport International. "For managers and supervisors across the business, **oneApp** is a powerful leadership instrument which allows them to stay in touch and interact with their various and often remote teams."

**oneApp** offers a comprehensive set of features, including global and local content, access to rosters, employee surveys, quizzes, job postings, and an employee directory. An in-app translation feature instantly translates any posts, messages, and comments, breaking down language barriers and fostering collaboration across countries and organizational levels. Most importantly, the Swissport-branded **oneApp** creates a global network, fostering alignment and a sense of belonging for the global Swissport team across nearly 300 airports worldwide.

Swissport employees can download the **oneApp** from the Google Play store and the Apple App Store and also benefit from a responsive desktop version. They view content tailored to their location, business unit, and role.

The new employee app fits seamlessly into Swissport's overall digital agenda. In addition to **oneApp**, recent digital innovations include the Swissport.com website, complete with a customer portal, launched in 2021 and upgraded in 2024, and many more digital innovations both in the operational arena and in the back-office, all designed to drive efficiency and increase engagement, productivity, and value for our customers.

In 2023, Swissport International AG provided best-in-class airport ground services for some 232 million airline passengers (2022: 186 million) and handled roughly 4.7 million tons of air freight (2022: 4.8 million) at 115 air cargo centers worldwide. Several of its warehouses have been certified for pharmaceutical logistics by IATA's CEIV Pharma and by the British MHRA. At the end of December 2023, the world's leader in airport ground services and air cargo handling, with currently around 60,000 employees, was active at 286 airports in 44 countries on six continents.

**Media contacts**

Swissport International AG, Group Communications, Christoph Meier, P.O. Box, 8058 Zurich Airport, Switzerland  
media@swissport.com, +41 43 815 00 22